The Bereavement Collaboration ECHO Network

Session 4: Volunteers

25th January 2022
Network Recording Declaration

During this ECHO session discussions will be recorded so that people who cannot attend will be able to benefit at another time. Filming is regarded as ‘personal data’ under the Data Protection Act 2018 General Data Protection Regulations (GDPR), under that law we need you to be aware that:

• This Data will be stored with password protection on the internet.
• This Data will be available for as long as your network continues to meet and will then be taken down from the internet and either stored securely at the Superhub or deleted.

Your ongoing participation in this ECHO session is assumed to imply your agreement to the use of your data in this way.

If you are NOT willing for your data to be used in this way, please LEAVE the session at this point.
## Agenda

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<thead>
<tr>
<th>Time</th>
<th>Item</th>
<th>Presenters</th>
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<tbody>
<tr>
<td>10:30</td>
<td>Introduction</td>
<td>Gail Precious, Senior Development Officer, National Bereavement Alliance</td>
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<tr>
<td>10:35</td>
<td>Attracting, Retaining and Supporting Volunteers Across the Sector as We Come Out of the Pandemic</td>
<td>Maeve Hully, Director of Volunteering, Helpforce</td>
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<td>10:55</td>
<td>Questions and Group Discussion</td>
<td>All</td>
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<tr>
<td>11:05</td>
<td>Topic Setting for 2022</td>
<td>Cat Sullivan, Hospice UK&lt;br&gt;Amber Morgan, Hospice UK&lt;br&gt;Gail Precious, National Bereavement Alliance&lt;br&gt;Sharon Cornford, Association of Bereavement Coordinators</td>
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<td>11:55 – 12:00</td>
<td>Close</td>
<td>Gail Precious, Senior Development Officer, National Bereavement Alliance</td>
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Attracting, Retaining and Supporting Volunteers Across the Sector as We Come Out of the Pandemic

Maeve Hully
Director of Volunteering
Helpforce

www.hospiceuk.org
helpforce
Attracting, retaining and supporting volunteers across the sector as we come out of the pandemic.
Helpforce

- Supporting organisations to scale the growth and impact of volunteering
- Working with other NHS Trusts, Community and Voluntary sector organisations
- Developing an exciting range of innovative volunteering interventions
Back to Health Campaign

Over the next 3 years we will support the development of 100,000 volunteering opportunities* with 100 partners to help 1m people** get more support in getting back to health.
Volunteers supporting people through Bereavement

- End of Life project
- Bereavement comfort call project
- Supervision of Volunteers
- Evaluation
Questions/Reflections

● What are the challenges to demonstrating the value of volunteering?
● What are the best approaches to recruiting and retaining volunteers?
● What are the resource implications?
● How can Helpforce work with you?
Thank you

help@helpforce.community
www.helpforce.community
Discussion Prompts

• What resonated with you during this session?
• What are you seeing locally?
• How did you adapt your support for volunteers during the pandemic?
• How did your volunteer adapt how they interacted with your service/organisation during the pandemic?
• What worked well?
• What practices will you continue to use (either pre-pandemic or during the pandemic)?
• What practices will you gently let go (either from before the pandemic or during the pandemic)?
Topic Setting
2022
## Upcoming sessions

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<td>20 April</td>
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<td>13 July</td>
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Next Session:

Date: Wednesday 9th March 2022

Topic: TBC

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Before you go…

Let us know your feedback via this survey:

https://www.surveymonkey.co.uk/r/BCollabSurvey