Clinical Team Update: Clinical Advisory Committee: October 2018

The following is a synopsis of recent work undertaken by the clinical team; projects are reported under the headings from the HUK strategy.

Team News

- Over the summer Claire Henry and Carole Walford took the opportunity to go “back to the floor”. Each spent time working with clinical colleagues, always a valuable and thought provoking experience.
- In August, Sarah Russell, our Head of Research for nearly three years, tendered her resignation. Sarah feels it is now time to move on from her work at HUK and to realign more closely with clinical practice/ research activity. We will miss her insight and wisdom and wish her well. Carole and Sarah have several hand over meetings scheduled to ensure continuity for this important area of our work her last day with us is 13 October 2018
- We are taking time to review and consult with key stakeholder regarding the shape of the Head of Research role and plan a round table event in December.
- In the first week of September we went to advert for our new post of Head of Learning and Workforce. This role has taken time to develop and will cross cut work streams within the clinical team and HUK as well as work closely with our members and subscribers. Interviews are the 3rd and 4th October. It is anticipated that the appointee will be present at our HUK annual conference in November, hopefully ahead of a start date by end of the calendar year.

I. Extend our reach and enable hospice quality care to be delivered in any setting

Building on the Best (BOTB)

Lead: Claire Henry (with Marie Cooper, Hazel Webb and HUK Associates Anita Hayes and Michelle Barclay)

The executive summary of the independent evaluation for this work has been published The 10 NHS hospitals across England will be continuing with more Trusts joining them in an ECHO supported community of practice commencing in September. The 3 Scottish Trusts will complete the programme in September. For further information on the outputs and learning https://www.hospiceuk.org/what-we-offer/clinical-and-care-support/clinical-leadership/building-on-the-best
Emergency Care Improvement Programme (ELCHIP)

Lead: Claire Henry (with Marie Cooper, Amber Morgan and HUK Associates Anita Hayes and Susanna Shouls)

This programme continues to work with 8 hospitals, focusing on Accident and Emergency Departments/ Acute assessment units across England. The programme aims to improve the experience offer to patients with palliative care needs that are in the last 3 months of life and are an emergency admission. The teams are currently in the active implementation phase of the programme. The programme is structured around a community of practice and has been funded by NHS Improvement. The programme will complete in October 2018. [https://www.hospiceuk.org/what-we-offer/clinical-and-care-support/clinical-leadership/emergency-care-improvement-programme](https://www.hospiceuk.org/what-we-offer/clinical-and-care-support/clinical-leadership/emergency-care-improvement-programme)

Project ECHO: Hub, Superhub, Northern Ireland ECHO team, Evaluation

Lead: Prof Max Watson (with Carole Walford, Craig Duncan, Kate North, Dr Sarah Russell, Hazel Webb and Tracey McTernaghan).

**Hub:** HUK is gradually adopting the methodology in house and also reaching out to those in practice to offer ECHO as a tool to help with external learning and teaching. Hazel has kept the in house newsletter updated with changes and information and Max has produced a short video that further supports ECHO teaching presentations. [https://vimeo.com/286253547](https://vimeo.com/286253547)

**Superhub:** The three superhubs are running well and working as a collaborative to meet the needs of the sector whilst each looking to expand and grow their reach with their local demands and needs. By the end of September we will have 15 hubs based at Hospices. Support has begun in earnest as one trained hub has now successfully launched their own ECHO network as an ECHO Hub.

**HUK Northern Ireland Office:** The networks in NI work to an academic year timetable, so September has seen their term start. In the summer period refinement to the operational guide and annual leave was taken by the NI ECHO Staff based at the HUK NI Office. Links to the HUK clinical team remain strong; Tracey McTernaghan joined us at for the HUK staff away day in July and, with the use of zoom, there are frequent conversations across the two settings.

**Evaluation:** Sarah Russell is leading evaluation of the work for both the HSCB and also the Hospice ECHO Networks. We were delighted to appoint Dr Janet Diffin to the research fellow position.

The hospice hubs have joined two sessions via Zoom, one to discuss and explore the logic model approach to evaluation and the second to hear from the commissioners of ECHO in NI as to engage in their own locality.

Sarah is also in discussion with Professor Christina Faull (LOROS) and Julie Cunningham (Research Delivery Manager South West Clinical Research Network) about a Research ECHO network to compliment current national research portfolio webinars run by the NIHR.
Support and advice has also been given to Kings College London, supporting Dr Caroline Nicholson bid to Burdett Nursing fund grant call for frailty intervention, including in the submitted budget that HUK would run an ECHO and advice on evaluation.

II. Tackle inequalities and widen access to hospice care

People in Partnership (PiP)

Strategic Lead: Claire Henry (Chair: Lesley Goodburn and Vice Chair Ian Leach with Amber Morgan)

Fundamental to our strategy is the voice of people with experience of care. Members of PiP have been linked to number of projects across the organisation and also to the conference planning group. Work in progress with Income Generation team on compassionate employers and with the clinical team, where PiP membership participate with a clinical team member to undertake a “fresh eyes walk through”. We are seeing an increase in external requests for support from this group which includes speaking engagements, research and commenting on a variety of materials.

It was good to see the work of Mandy Payne recognised as part of the NHS70 celebrations. Planning is underway to extend PiP network and explore how we can integrate in to our wider project plans.

https://www.hospiceuk.org/about-us/who-we-are/people-in-partnership-forum

Bereavement

Lead: Claire Henry (with Alison Penny, Coordinator NBA)

We continue to support and are an active member of the National Bereavement Alliance. We are in the final stages of our joint work with the NBA to identify pre and post bereavement care models for carers; these are slightly delayed in their publication. This work has been funded by NHS England.

https://nationalbereavementalliance.org.uk/

Community engagement

Lead: Claire Henry (with Karl Benn and Carole Walford)

Following our conference last year a workshop is planned for October 2018 with Cormac Russell to be hosted at St Marys Hospice, Birmingham. We are also exploring a number of requests from members for the formation of a community of Practice.

Work with the BLF funded project is reported later in this update under strategic objective 3.

National commitment project has been funded by NHSE. The aim is to explore and share how hospices are promoting the 6 point national commitment. This project will work with up to 8 hospices in 3 geographical areas, Dorset, Greater Manchester, Harrogate and West Yorkshire. Sites will be finalised by the 19th September.
Community Development/ Volunteering

Lead: Jean Hindmarch (with Melanie Hodson and Claire Henry)

We have had an initial meeting with Kay Fawcett from Help force in early August in connection with their plans to develop core standards for volunteers. HUK is a stakeholder in this initiative and will facilitate input from the perspective of volunteers in end of life care contexts. Claire and Jean are also exploring other avenues that have a mutual interest in attracting younger volunteers, both from the perspective of community development and as a stepping stone into work.

The final report on the results from an Analysis of Hospice Community Volunteering, has been completed and gone for design, this will be of interest in this context, especially the section on the training which hospices provide for these volunteers.

Arts and Drama within EOLC

Lead: Claire Henry

Homeward bound: one of our plays and education resources continue to be utilised. It is available to download as a film. Plans are under way to undertake an evaluation. [https://www.hospiceuk.org/what-we-offer/courses-conferences-and-learning-events/educational-plays/homeward-bound](https://www.hospiceuk.org/what-we-offer/courses-conferences-and-learning-events/educational-plays/homeward-bound)

Bounce back boy: our 2nd play was launched in partnership with the Royal College of Nursing and Skills for Care at RCN congress earlier this year. Educational resources are being finalised and will be launched in November. [https://www.hospiceuk.org/what-we-offer/courses-conferences-and-learning-events/educational-plays/bounce-back-boy](https://www.hospiceuk.org/what-we-offer/courses-conferences-and-learning-events/educational-plays/bounce-back-boy)

Research

Lead: Dr Sarah Russell

Hospice UK continues to receive regular inquiries about our participation or support for research studies. Our ‘how can we support you’ information on the Research and Outcomes page provides information to inquirers about our process.

Following discussion with Andrew Carson Stevens (Patient Safety Research Leader at the Primary and Emergency Care Research Centre in Wales) about joint bid with Professor Simon Noble, (Marie Curie Professor of Supportive and Palliative Medicine, Cardiff), Huw Williams, (Clinical Research Fellow, Cardiff University), has led to Hospice UK support of research grant application bid to NIHR. This is early days but if it progresses it will conceptualise what is meant by patient safety in the field of palliative care and identify existing priorities to enable providers to address the safety of palliative care for patients in their organisations.

Open University Sexuality Alliance bid to Together for Short Lives: whilst we are through to second round they have asked for a substantially revised and reduced submission. We are working on a reduced bid and reviewing subsequent budget.
Research testimonials for Research and Outcomes webpage requested and forthcoming from Prof Mike Bennett and Prof Gunn Grande.

Outcomes

Lead: Dr Sarah Russell

- Research and Outcomes Newsletter – launch of new regular item ‘Ask the Expert’ where outcomes related questions are asked of Prof Fliss Murtagh and Marsha Dawkins (clinical fellow).
- Discussion in progress with Fliss Murtagh to inform future outcomes project plan.
- Planning for 6th Sept community of practice event at Accord Hospice in Scotland.
- Planning for Outcomes in Heart Failure webinar with Prof Miriam Johnson and Prof Fliss Murtagh for St James Place grant holders group. Also see eHospice news item here Feedback from Prof Miriam Johnson (co-author of Heart Failure resource) that HUK is an excellent example of ‘Pathway to Impact’ i.e. translating research into practice with implementation support.
- We are delighted to have Dr Julie Kinley join us for a day a week for the next six months to sustain and grow this area of work

Advance Care Planning


European Journal of Palliative Care

Last edition now published including editorials from Sarah Russell, Ros Taylor and Heather Richardson and several articles which were sourced from presentations or posters from Hospice UK annual conference 2017.

Dementia

Lead: Dr Sarah Russell (with Marie Cooper and Heather Lovvorn)

New Dementia ECHO on track see eHospice item here. The community of practice is now established. A Dementia ECHO Curriculum meeting has happened and launched as an ECHO network in September.

Work continues to plan and develop the ‘Living well, dying well, learning well together’ sessions for 13th UK Dementia Congress in November.

Marie Cooper will be leading this work once Sarah has left

Inequalities Project

Lead: Melanie Hodson (with Carole Walford and Jonathan Ellis)

This work has continued to grow with interest from CQC to use the soon to be published on line resource to support accessing EoLC for those experiencing homelessness,
LGBT communities and Gypsies and Travellers as core supporting material for all settings. This publication has been delayed with the NHSE legal team. We are delighted that Prof Bee Wee has provided the forward and that it will be hosted on the HUK webpages.

The inequalities project will be part of our 2018 Conference Programme and we will be joined by experts from the USA via live streaming to participate in our discussion. Links remain strong with Queens Nursing Institute and the EoLC & Homelessness group convened by London End of Life Clinical Network.

III. **Empower a strong dynamic and responsive hospice sector**

**Membership support/ Practice Development/ Clinical Benchmarking**

Lead: Marie Cooper (with Heather Lovvorn)

**ECLIHP (Executive Clinical Leaders in Hospice and Palliative Care):** We welcomed several new members to the ECLIHP Executive, one being a children’s hospice representative, which is very good news. This network continues to grow and thrive.

**Verification of Expected death Guidance:** National Working Group continues. Meeting identified need to expand pre death support for general Registered Nurses in community and care homes. Survey on the value and use of the HUK 2017 guidance to be published shortly.

Editing the **Pressure Ulcer metric and guidance** in response to new NHSi Pressure Ulcer guidance: this is to be fully implemented by April 2019.

Looking at last 4 years data to produce a report to show case the Clinical Benchmark work. We are delighted that Marie Curie are agreeing to sign up all 9 hospices.

**Grants Programme**

Lead: Karl Benn (with Matthew Bodley)

**Rank Foundation:** We have agreed 2018 overall programme theme with Rank: ‘Enhancing Wellbeing’, and are drafting full criteria for approval. The Intention is still to open the programme in September.

**St. James’s Place Charitable Foundation:** Initial assessment of all 45 applications for this year was undertaken with assistance from Marie Cooper and Gunn Grande. The SJPCF Grant Committee will now met and allocate funding. It is encouraging to learn that our joint entry to the Charity Times Award has been shortlisted. SJPCF, HUK and TfSL entered for the Corporate National Partnership Champion. Winners will be announced 3 October.

**BLF – Community Led Hospice Care:** Evaluation Contract was awarded to Whole Systems Partnerships. Data Sharing Agreement has been approved and signed by both
parties. A slight amendment has been made to St Christopher’s project, to extend beyond Gypsy Hill, discussed and approved by BLF. The projects across the four sites are being supported by Claire Henry and Karl Benn

**Masonic Charitable Foundation**: The 9 sites for this year are progressing following the initial project leads day in July. Outline criteria for the next grant round has been drafted with emphasis on widening access to hospice bereavement services with the potential to tier the level of grants available with higher amount for more complex projects. We wait to hear further from the foundation.

**CASS MSc in Voluntary Sector Management with Hospice Leadership and Management Module**

Bursaries (Lead: Karl Benn) Module (Lead: Sarah Russell with Carole Walford)

Discussed with Cass the level of interest and potential applicants for this year’s cohort. Only one bursary awarded to date but several hospice applicants in pipeline and they are now in direct discussion with Cass.

As recruitment to the MSc module is lower than desired we have raised awareness through eHospice newsletters and twitter. We are in conversation to see if this specific module could be offered as a stand alone option rather than as part of the whole masters pathway.

We have 12 participants for the module this coming summer and currently 4 for 2020

**Quality Improvement**

Lead: Claire Henry (with Marie Cooper, Quality Improvement (QI) advisory group, HUK Associate Anita Hayes)

Our 4 level model is progressing well. Based on the model for improvement we have tested and refined our introductory level, recently filmed with members and plan to make level 1 available by November. We are also in the process of testing out level 2 our 3 month foundation programme with members. Level 3 will be based on our approach taken with programmes such as Building on the Best. Finally we are working with our QI advisory group to design level 4 which will be offered to experts in QI.

https://www.hospiceuk.org/what-we-offer/clinical-and-care-support/clinical-leadership/quality-improvement

**National conference**

Conference Lead Jean Hindmarch (with Ruth Reid, Dr Sarah Russell, Melanie Hodson and Amber Morgan) this work sits across Directorates (Coms and Clinical)

Ongoing programme development and shaping with internal and external staff and presenters.

Abstract submissions have been reviewed, selected with offers made for concurrent oral presentation. A further 327 posters have been accepted. This is a time intensive piece
of work with constructive feedback to those not accepted. The posters have also been themed and numbered for ease of viewing and flow of subject area.

Twenty people have applied for conference bursaries and c. twenty people are in the process of making applications. These are open to people at member hospices that have had an abstract accepted for oral presentation or display as a poster.

**Working in Childhood Bereavement: Certificate and Advanced Level Certificate**
In conjunction with St Christopher’s (with support of Jean Hindmarch and Amber Morgan)

We are delighted that we have sufficient successful applications to run these two courses in 2018 - 2019 with St Christopher’s Candle project.

**Good Governance Programme**

Lead: Jean Hindmarch (with Rowena Lovell)

The masterclass ‘Hospice trustees: what you need to know’ is currently being reviewed both in format and content; this is in response to feedback from the facilitator and recent participants. We have further requests in the diary for this and will evaluate. Format and content of the one-day conference for trustees is currently in development for 2019.