

Appropriate Care Pathway

Hounslow & Ealing End of Life Care Services

Referral Code: **9028**

Service Description

This pathway sets out the End of Life Care Services available for adult patients in Hounslow and Ealing CCGs. Depending on whether the patient is known to particular services, referrals to Meadow House, or Marie Curie may be possible.

Meadow House Hospice provides specialist palliative care services for patients at the hospice or in their own homes. Their team consist of clinical nurse specialists, medical consultants and allied health professionals

Marie Curie Rapid Response nurses provide urgent palliative and end of life care overnight across Ealing and Hounslow where nurses can visit and give reassurance and subcutaneous injections as required if medication and authorisation chart is available on scene.

EAC+ Use only

Hours:
Vary according to service- please see overleaf for full details

Handover

Clinician to Clinician

Situation
Background
Assessment
Recommendation

- Any other specifics

Referral Criteria

- Adults 18 years or over
- Registered with a Hounslow or Ealing CCG GP or resident in Hounslow or Ealing CCG
- A patient with a diagnosis of a progressive life limiting illness who may be in the last year of life
- If possible the patient should have:
 - A published Coordinate My Care (CMC) record,
 - A signed authorisation chart in the house,
 - A Do Not Attempt Cardio Pulmonary Resuscitation (DNACPR) decision and
 - Be prescribed just in case injectable medication

Record keeping

Document the time and name of the accepting clinician. A copy of the PRF must be left with the patient/ carer.

Pathfinder: ● ● ●



Categories of Patients Accepted

- Patients who meet the referral criteria, regardless of diagnosis.

Date of issue: 11 th November 2019	Date of review: Until Further Notice	Version 1.0
Authorised by: LAS Clinical and Quality Directorate	To be reviewed by: ACP Development Team	

Hounslow and Ealing End of Life Care Services – Supporting Information

Daylight hours	Hours of Operation
<p>Specialist Palliative care nurses at Meadow House Hospice</p> <p>☎ 020 8967 5179</p>	<p>Mon - Fri</p> <p>0830 – 1630</p>
<p>☎ 020 8242 5817</p>	<p>Sat – Sun & BH</p> <p>0900-1700</p>
Out of Hours	Hours of Operation
<p>Marie Curie Rapid Response Nurses</p> <p>☎ 020 8967 5126</p>	<p>7 days a week, including bank holidays</p> <p>1800 - 0700</p>
<p>24 hour telephone support-Meadow House Hospice ward</p> <p>☎ 020 8967 5597</p> <p>Access via this number to 24/7 consultant level advice</p>	<p>24/7</p>

*Patient must have medication and an authorisation chart on scene if Marie Curie are to provide symptom control advice

Pathway verification/signatories

For verification purposes, and to ensure all parties involved with the development and delivery of this pathway are clearly identified, please complete the boxes below identifying name, role and organisation in each box. Note this page will be filed and kept for admin use only.

Expected signatories would include:

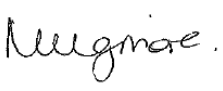
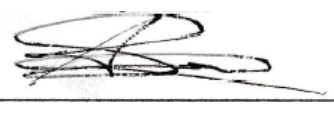

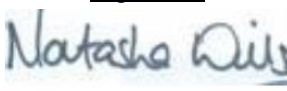
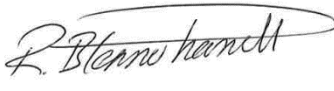

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ACP Development Team Approval

- Lead Clinician of the service Provider(s)
- Lead Commissioner
- LAS Sector Delivery Manager (on behalf of the Sector Delivery Manager, Stakeholder Engagement Manager, and Quality, Governance and Assurance Manager)

Strategic LAS Authorisation

- Sector Assistant Medical Director/ Consultant Paramedic
- Sector Assistant Director of Operations

<u>Name, Role, Organisation</u>	<u>Signature</u>	<u>Date</u>
Marie Curie Nicola Wigmore Clinical Nurse Manager North London		1/11/19
Meadow House Dr. Jane Cowap Consultant Lead Clinician	Confirmed via email	08/11/19
Ealing CCG Dr Angad Saluja Clinical Lead		22/10/19
Hounslow CCG Bilal Dunoo Joint Commissioner Older Persons		1/11/19
London Ambulance Service Assistant Director of Operations Natasha Wills		11/11/19
London Ambulance Service Stakeholder Engagement Manager Richard Blennerhassett		11/11/19
London Ambulance Service Macmillan nurse Consultant Palliative & End of life Care Diane Laverly		11/11/19