

The Conversation: resources shared by colleagues

This document provides a collation of resources mentioned by colleagues participating in the weekly COVID-19 ECHO sessions. It also includes information about a selection of other materials which have been brought to our attention outside of, but in relation to the ECHO sessions – these entries are shaded and the date when they were added to the list is noted in the ‘ECHO date’ column. Links to documents provided by ECHO participants are included as we receive them. Whilst this list focuses on resources from the UK, it also includes a few materials from overseas so please note that medications recommended will vary from UK practice, and the pathways/operational guidance reflect local requirements.

This list represents material and sources of help and support that have been brought to our attention; there may be further relevant resources which are not noted here. Inclusion in the list below does not imply approval or endorsement. It is the responsibility of the reader to check for latest updates and determine the accuracy, validity and application of these resources and obtain any appropriate professional advice.

Presentations from the ECHOs

Presentations and resources shared by speakers are available on the COVID-19 Project ECHO Network and Resources page of Hospice UK’s website.

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Patient care			
	General	<p>ReSPECT (Recommended Summary Plan for Emergency Care and Treatment)</p> <p>https://www.resus.org.uk/respect/health-and-care-professionals/</p> <p>Resuscitation Council (UK). The ReSPECT Process [Online]</p>	Added 01 April
		<p>COVID-19: clinical advice (from Scotland's Chief Medical Officer)</p> <p>https://www.gov.scot/publications/coronavirus-covid-19-clinical-advice/</p> <p>Chief Medical Officer Directorate. Coronavirus (COVID-19): clinical advice. Scottish Government [Online]</p>	Added 06 April
		<p>COVID-19 and palliative, end of life and bereavement care in secondary care: role of the specialty and guidance to aid care</p> <p>Link from: https://apmonline.org/</p> <p>NHS Northern Care Alliance NHS Group & Association for Palliative Medicine. COVID-19 and palliative, end of life and bereavement care in secondary care: role of the specialty and guidance to aid care [Version 3: 06 April 2020]. Association for Palliative Medicine [Online]</p>	Added 07 April
	NICE guides	<p>Coronavirus (COVID-19): Rapid guidelines</p> <ul style="list-style-type: none"> - rheumatological autoimmune, inflammatory and metabolic bone disorders [NG167]: https://www.nice.org.uk/guidance/ng167 - severe asthma [NG166]: https://www.nice.org.uk/guidance/ng166 - managing suspected or confirmed pneumonia in adults in the community [NG165]: https://www.nice.org.uk/guidance/ng165 - haematopoietic stem cell transplantation [NG164]: https://www.nice.org.uk/guidance/ng164 - managing symptoms (including at the end of life) in the community [NG163]: https://www.nice.org.uk/guidance/ng163 - delivery of radiotherapy [NH162]: https://www.nice.org.uk/guidance/ng162 - delivery of systemic anticancer treatments [NG161]: https://www.nice.org.uk/guidance/ng161 - dialysis service delivery [NG160]: https://www.nice.org.uk/guidance/ng160 - critical care [NG159]: https://www.nice.org.uk/guidance/ng159 	Updated 06 April

Main topic	Sub-topic	Resource	ECHO date
		For all NICE products relating to COVID-19, see: https://www.nice.org.uk/guidance/conditions-and-diseases/infections/covid19	
		<p>Alternatives to regular medication normally given via a syringe pump when this is not available</p> <p>https://www.palliativecareguidelines.scot.nhs.uk/guidelines/symptom-control/alternatives-to-regular-medication-normally-given-via-a-syringe-pump-when-this-is-not-available.aspx</p> <p>Scottish Palliative Care Guidelines. <i>Alternatives to regular medication normally given via a syringe pump when this is not available.</i> NHSScotland [Online]</p>	Added 6 April
	Dying phase	<p>End of life care guidance when a person is imminently dying from Covid-19 lung disease</p> <p>https://www.palliativecareguidelines.scot.nhs.uk/guidelines/symptom-control/end-of-life-care-guidance-when-a-person-is-imminently-dying-from-covid-19-lung-disease.aspx</p> <p>Scottish Palliative Care Guidelines. <i>End of life care guidance when a person is imminently dying from Covid-19 lung disease.</i> NHSScotland [Online]</p>	Added 6 April
	Bereavement	<p>Marie Curie: Telephone bereavement support.</p> <p>https://www.mariecurie.org.uk/help/support/telephone-bereavement-support</p>	12 March
	(See also Staff Support section below)	<p>Weekly national webinar for bereavement service managers</p> <p>Bereavement services and COVID-19 webinar registration</p> <p>12:00-13:00 (on Thursdays), from the National Bereavement Alliance and Childhood Bereavement Network</p>	01 April
		<p>Coronavirus: dealing with bereavement and grief</p> <p>https://www.cruse.org.uk/get-help/coronavirus-dealing-bereavement-and-grief</p> <p>A collection of resources to share how bereavement and grief may be affected by this pandemic. It covers some of the different situations and emotions bereaved people may have to deal with.</p>	Added 07 April

Main topic	Sub-topic	Resource	ECHO date
		Cruse Bereavement Care. <i>Coronavirus: dealing with bereavement and grief</i> [Online]	
	Care after death		
		<p>Excess death provisions: information and guidance for medical practitioners</p> <p>https://improvement.nhs.uk/resources/establishing-medical-examiner-system-nhs/#h2-coronavirus-act-excess-death-provisions-information-and-guidance-for-medical-practitioners</p> <p>NHS Improvement. <i>The national medical examiner system</i> [Online] Updated 01 April 2020</p>	01 April
		<p>New national medical examiner system for England and Wales</p> <p>https://improvement.nhs.uk/resources/establishing-medical-examiner-system-nhs/</p> <p>NHS Improvement. <i>The national medical examiner system</i> [Online] Updated 01 April 2020</p>	Added 01 April
		<p>Death certification guidance for medical practitioners (Scotland)</p> <p>https://hpspubsrepo.blob.core.windows.net/hps-website/nss/2989/documents/1_covid-19-cmo-copfs-police-scotland-letter-mccd-provision-24-03-2020.pdf</p> <p>The Scottish Government: Chief Medical Officer Directorate. <i>Re: Guidance to medical practitioners for death certification during the COVID-19 Pandemic.</i> [Letter] 2020 March 24</p>	Added 01 April
		<p>Registration of deaths (Scotland)</p> <p>https://www.nrscotland.gov.uk/registration/registering-a-death</p> <p>National Records of Scotland. <i>Registration FAQs: registration services during the COVID-19 pandemic – FAQs</i> [Online]</p>	Added 01 April
		<p>Guidance for care of the deceased</p> <p>https://www.gov.uk/government/publications/covid-19-guidance-for-care-of-the-deceased</p> <p>Advice primarily designed to assist people required to manage bodies of deceased persons infected with coronavirus (COVID-19).</p> <p><i>Includes guidance for safe funerals.</i></p>	Added 01 April

Main topic	Sub-topic	Resource	ECHO date
		Public Health England (2020) <i>Guidance for care of the deceased with suspected or confirmed coronavirus (COVID-19)</i> . [Online] Published 31 Mar. 2020	
	Communication		
		<p>Evidence-based advice for difficult conversations</p> <p>https://www.realtalktraining.co.uk/covid19-evidence-based-advice-difficult-conversations</p> <p>Parry R. <i>COVID-19: evidence-based advice for difficult conversations</i>. Real Talk [Blog post] 2020 Mar 16</p>	Added 24 March
		<p>How to support your loved one if you can't visit them in person</p> <p>https://www.mariecurie.org.uk/blog/how-to-support-your-loved-one-if-you-cant-visit-them-in-person/270458</p> <p>Marie Curie Talkabout. <i>How to support your loved one if you can't visit them in person</i> [Blog post] 2020 Mar 16</p>	Added 24 March
		<p>COVID-ready communication skills: A playbook of VitalTalk tips</p> <p>https://docs.google.com/document/d/1uSh0FeYdkGgHsZqem552iC0KmXIgaGKohl7SoeY2UXQ/mobilebasic</p> <p>A primer compilation from VitalTalk (Seattle) providing some practical advice on how to talk about difficult topics related to COVID-19.</p>	Added 20 March
		<p>Talking with people and families about planning care, death and dying</p> <p>RED-MAP is a 6-step approach to conversations about planning care, deteriorating health and dying developed in Scotland and with SPICT partners in the UK and internationally.</p> <p>Effective Communication for Healthcare. <i>COVID-19: Effective communication for professionals</i>. NHS Scotland [Online]</p>	01 April
		<p>Coronavirus - a book for children. Written by Elizabeth Jenner, Kate Wilson and Nia Roberts, with illustrations by Axel Scheffler</p> <p>https://nosycrow.com/blog/released-today-free-information-book-explaining-coronavirus-children-illustrated-gruffalo-illustrator-axel-scheffler</p>	08 April

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		<p><i>A free digital information book for primary school age children to help explain the coronavirus and the measures taken to control it.</i></p>	
		<p>Difficult conversations - why we need to talk about dying. [Powerpoint presentation, including poster]</p> <p>https://learn.nes.nhs.scot/28261/quality-improvement-zone/learning-programmes/scottish-quality-and-safety-sqs-fellowship-programme/difficult-conversations-why-we-need-to-talk-about-dying</p> <p>NHS Education for Scotland. <i>Difficult conversations - why we need to talk about dying.</i> [Online] [Powerpoint presentation, including poster] Created by members from cohort 12 of the Scottish Quality Safety Fellowship, with Hazel White from Open Change.</p>	<p>Added 07 April</p>
		<p>Support during the COVID-19 pandemic</p> <p>https://www.goodlifedeathgrief.org.uk/content/support_with_covid19/</p> <p>A collation of resources and information to aid conversations and informed decision making.</p> <p>Good Life, Good Death, Good Grief. <i>Support during the COVID-19 pandemic.</i> Scottish Partnership for Palliative Care [Online]</p>	<p>01 April</p>
		<p>Anticipatory Care Planning for COVID-19</p> <p>https://ihub.scot/acp-covid-19</p> <p><i>Resources include 'Essential Anticipatory Care Planning Guidance and Template'</i></p> <p>Healthcare Improvement Scotland iHub. <i>Anticipatory Care Planning for COVID-19</i> [Online]</p>	<p>Updated 6 April</p>
		<p>ACP resources on Public Health Palliative Care International website</p> <p>http://phpci.info/covid19resources</p> <p>Public Health Palliative Care International. <i>COVID-19 resources</i> [Online]</p>	<p>08 April</p>
	<p>Illnesses and conditions</p>		
	<p>Dementia care</p>	<p>COVID-19: information for families looking after someone with dementia</p> <p>https://www.dementiauk.org/get-support/coronavirus-covid-19/</p>	<p>01 April 2020</p>

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		Dementia UK. <i>Coronavirus (COVID-19): information for families looking after someone with dementia</i> [Online]	
	Medicines, management & prescribing		
		APPM master formulary https://www.appm.org.uk/guidelines-resources/appm-master-formulary/ APPM (2020) <i>Association for Paediatric Palliative Medicine master formulary</i> . APPM, 5 th ed.	25 March
		Prescribing safely under COVID-19 (nurse prescribers) https://www.rcn.org.uk/clinical-topics/medicines-management/covid-19-remote-prescribing Royal College of Nursing. <i>Prescribing safely under COVID-19</i> [Online]	01 April
	Medicines, management & prescribing: Drugs administration: carers	Carer administration of as-needed subcutaneous medicines https://subcut.helixcentre.com/ This resource is adapted from the CARIAD study led by University of Bangor and designed by the Helix Centre. It is supported by NHS England.	25 March
	Patient groups		
	Children & young people	Coronavirus: guidance for professionals https://www.togetherforshortlives.org.uk/changing-lives/supporting-care-professionals/introduction-childrens-palliative-care/coronavirus-top-tips-for-professionals/ Together for Short Lives. <i>Coronavirus: guidance for professionals</i> [Online]	Added 08 April
	Older people	Silver Line: helpline for older people (to combat isolation) https://www.thesilverline.org.uk/ Open 24 hours a day, every day of the year.	Added 01 April
	People with learning disabilities	Management of patients with a learning disability, autism or both https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/03/C0031_Specialty-guide_LD-and-coronavirus-v1_-24-March.pdf	Added 01 April

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		NHS England and NHS Improvement (2020) <i>Clinical guide for front line staff to support the management of patients with a learning disability, autism or both during the coronavirus pandemic – relevant to all clinical specialities.</i> [Speciality guides for patient management during the coronavirus pandemic] NHS England and NHS Improvement	
		<p>PCPLD Network – for resources on COVID-19</p> <p>www.pcpld.org/links-and-resources/</p> <p>Palliative Care for People with Learning Disabilities Network. <i>Resources</i> [Online]</p>	08 April
		<p>Easy-read guide on COVID-19 from Mencap</p> <p>https://www.mencap.org.uk/sites/default/files/2020-03/Info%20about%20covid19%2026th%20March.pdf</p> <p>Mencap. (2020) <i>Information about coronavirus (COVID-19).</i> Mencap</p>	Added 01 April
	Screening & testing		
		<p>Coronavirus (COVID-19): scaling up testing programmes</p> <p>https://www.gov.uk/government/publications/coronavirus-covid-19-scaling-up-testing-programmes</p> <p><i>How the government intends to scale up testing programmes to provide a test to anyone who needs one.</i></p> <p>Department of Health & Social Care. <i>Coronavirus (COVID-19): scaling up our testing programmes</i> [Online]</p>	Added 08 April
		<p>Testing for COVID-19 Infection to enable key workers to return to work (Scotland)</p> <p>https://www.sehd.scot.nhs.uk/publications/DC20200325guidance.pdf</p> <p>Scottish Government & NHS Scotland. <i>Testing for COVID-19 Infection to enable key workers to return to work.</i> [Guidance for NHS Boards] Version 1.0, 24 March 2020</p>	Added 01 April
		<p>COVID-19 testing</p> <p>https://www.england.nhs.uk/coronavirus/publication/letter-covid-19-testing-to-support-retention-of-nhs-staff/</p>	Updated 14 April

Main topic	Sub-topic	Resource	ECHO date
		NHS England and NHS Improvement. <i>Letters: COVID-19 testing to support retention of NHS staff</i> [Online]	
Settings			
	Community	<p>COVID-19 rapid guideline: managing symptoms (including at the end of life) in the community</p> <p>https://www.nice.org.uk/guidance/ng163</p> <p>National Institute for Health and Care Excellence. <i>COVID-19 rapid guideline: managing symptoms (including at the end of life) in the community</i>. [NG163]. NICE For more NICE guidelines, see 'General' section on p 3 above</p>	Added 06 April
		<p>Coronavirus (COVID-19): nursing and community health staff guidance (Scotland)</p> <p>https://www.gov.scot/publications/coronavirus-covid-19-nursing-and-community-health-staff-guidance/</p> <p>Chief Nursing Officer Directorate. <i>Coronavirus (COVID-19): nursing and community health staff guidance</i>. Scottish Government [Online]</p>	Added 08 April
		<p>COVID-19 resource hub: palliative care (RCGP)</p> <p>https://elearning.rcgp.org.uk/mod/page/view.php?id=10389</p> <p>Royal College of General Practitioners. <i>COVID-19 resource hub: palliative care</i> [Online]</p>	Added 01 April
		<p>Coronavirus: primary care (NHS England and NHS Improvement)</p> <p>https://www.england.nhs.uk/coronavirus/primary-care/</p> <p>NHS England and NHS Improvement. <i>Primary care</i> [Online]</p>	Added 27 March
		<p>COVID-19 hospital discharge service requirements</p> <p>https://www.england.nhs.uk/coronavirus/publication/covid-19-hospital-discharge-service-requirements/</p> <p><i>Actions that must be taken immediately to enhance discharge arrangements and the provision of community support.</i> Letter published by NHS England and NHS Improvement (19 March 2020)</p>	Added 20 March

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	Care homes		
		<p>Coronavirus (COVID-19): admission and care of people in care homes</p> <p>https://www.gov.uk/government/publications/coronavirus-covid-19-admission-and-care-of-people-in-care-homes</p> <p>Department of Health & Social Care, Care Quality Commission, Public Health England & NHS England. <i>Coronavirus (COVID-19): admission and care of people in care homes</i>. GOV.UK [Online]</p>	Added 08 April
		<p>Managing the COVID-19 pandemic in care homes (British Geriatrics Society)</p> <p>https://www.bgs.org.uk/resources/covid-19-managing-the-covid-19-pandemic-in-care-homes</p> <p>British Geriatrics Society. <i>COVID-19: Managing the COVID-19 pandemic in care homes</i> [Online]</p>	Added 01 April
		<p>COVID-19: guidance for residential care, supported living and home care</p> <p>https://www.gov.uk/government/publications/covid-19-residential-care-supported-living-and-home-care-guidance</p> <p>(Collection of documents covering each type of facility)</p> <p>Public Health England. <i>COVID-19: guidance for residential care, supported living and home care</i>. [Online] Last updated 19 March 2020</p>	Added 01 April
		<p>Clinical guidance for nursing home and residential care residents (Scotland)</p> <p>https://www.gov.scot/publications/coronavirus-covid-19-clinical-guidance-for-nursing-home-and-residential-care-residents/</p> <p>Scottish Government: Chief Medical Officer Directorate & Chief Nursing Officer Directorate. <i>Clinical guidance for nursing home and residential care residents and COVID-19</i>. Version 1.2, updated 26 March 2020 [Online]</p>	Added 01 April
		<p>Future planning</p> <p>https://www.futureplanning.org.uk</p> <p>[Referenced in 12 March ECHO conversation about support for care homes with documentation for managing use of CS meds.]</p>	12 March
	Social care	<p>Q&A Coronavirus (COVID-19): Questions and answers for social care (SCIE)</p> <p>https://www.scie.org.uk/care-providers/coronavirus-covid-19/social-care-questions-and-answers</p>	Added 08 April

Main topic	Sub-topic	Resource	ECHO date
		Social Care Institute for Excellence. <i>Q&A Coronavirus (COVID-19): Questions and answers for social care</i> [Online]	
	Hospitals	<p>Clinical guide for the management of palliative care in hospital</p> <p>https://www.england.nhs.uk/coronavirus/publication/specialty-guides/</p> <p>NHS England and NHS Improvement. <i>Clinical guide for the management of palliative care in hospital during the coronavirus pandemic</i>. [Specialty guides for patient management during the coronavirus pandemic] NHS England and NHS Improvement</p>	Added 01 April
		<p>COVID-19: management of exposed healthcare workers and patients in hospital settings</p> <p>https://www.gov.uk/government/publications/covid-19-management-of-exposed-healthcare-workers-and-patients-in-hospital-settings</p> <p>Public Health England. <i>COVID-19: management of exposed healthcare workers and patients in hospital settings</i> [Online]</p>	Added 08 April
		<p>Managing critically ill adults with COVID-19 in the intensive care unit</p> <p>https://www.esicm.org/ssc-covid19-guidelines/ [Pre-publication of guideline]</p> <p>Surviving Sepsis Campaign Rapid Guidelines on the Management of Critically Ill Adults with Coronavirus Disease 2019 [Online]</p>	Added 25 March
System-wide issues			
		<p>NHS response to government measures announced 16 March</p> <p>https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/03/20200317-NHS-COVID-letter-FINAL.pdf</p> <p>NHS England and NHS Improvement (2020). <i>Important and urgent – next steps on NHS response to COVID-19</i>. [Letter from Simon Stevens & Amanda Pritchard, issued 17 Mar. 2020]</p>	Added 18 March
		<p>Changes to the way CQC is working during the outbreak</p> <p>https://www.cqc.org.uk/news/providers/coronavirus-covid-19-information</p>	Added 01 April

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		Care Quality Commission. <i>Coronavirus (COVID-19) information</i> [Online]	
		COVID-19: ethical advice and support framework (from Scotland's Chief Medical Officer) https://www.gov.scot/publications/coronavirus-covid-19-ethical-advice-and-support-framework/ Chief Medical Officer Directorate. <i>Coronavirus (COVID-19): ethical advice and support framework.</i> Scottish Government [Online]	Added 06 April
		Coronavirus: ethical values and principles for healthcare delivery framework (Guidance for healthcare services when making decisions during the coronavirus outbreak.issued by the Welsh Government) https://gov.wales/coronavirus-ethical-values-and-principles-healthcare-delivery-framework Welsh Government. <i>Coronavirus: ethical values and principles for healthcare delivery framework</i> [Online]	Added 14 April
		Briefing on the Coronavirus Act 2020 Prepared by Hospice UK (2 April 2020) Hospice UK (2020) Briefing on the Coronavirus Act 2020. [London]: Hospice UK	Added 06 April
Information support & research collections			
		Coronavirus (COVID-19): what you need to do https://www.gov.uk/coronavirus Pulls together advice on topics such as employment and school closures. GOV.UK. <i>Coronavirus (COVID-19): what you need to do</i> [Online]	Added 01 April
		Palliative care guidelines plus https://book.pallcare.info/ Back I, Watson M, Armstrong P, Gannon C, Sykes N. (eds.) (2020) <i>Palliative care guidelines plus</i> [Online]	25 March
		Oxford COVID-19 Evidence Service https://www.cebm.net/covid-19/	Added 01 April

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		Centre for Evidence-based Medicine. <i>Oxford COVID-19 Evidence Service</i> [Online]	
		Coronavirus (COVID-19) - Cochrane resources and news https://www.cochrane.org/coronavirus-covid-19-cochrane-resources-and-news#SC	Added 01 April
		The Cochrane Collaboration. <i>Coronavirus (COVID-19) - Cochrane resources and news</i> [Online]	
		A commentary on key literature on palliative care in pandemic and related contexts http://endoflifestudies.academicblogs.co.uk/palliative-care-and-covid-19/ From: Clark D, Krawzyck M, Richards N et al. (2020) <i>Palliative care and Covid-19</i> . End of life studies blog (Glasgow University) Mar 19	Added 20 March
		EAPC information repository: Coronavirus and the palliative care response https://www.eapcnet.eu/publications/coronavirus-and-the-palliative-care-response Note that medications recommended will vary from UK practice, and the pathways/operational guidance reflect local requirements	18 March
		Marie Curie: Palliative care knowledge zone: Coronavirus & end of life care https://www.mariecurie.org.uk/professionals/palliative-care-knowledge-zone/proving-good-quality-care/covid-19 Marie Curie. Palliative care knowledge zone: Coronavirus and end of life care [Online]	Added 01 April
		The Lancet COVID-19 Resource Centre (not palliative care specific) https://www.thelancet.com/coronavirus	18 March
		Scottish Partnership for Palliative Care https://www.palliativecarescotland.org.uk/content/coronavirus---latest/ (A collection of UK-wide guidance on infection control relating to COVID-19)	Added 27 March
		Data and analysis on coronavirus (COVID-19) in the UK	Added 01 April

Main topic	Sub-topic	Resource	ECHO date
		https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/conditionsanddiseases Office for National Statistics. <i>Coronavirus (COVID-19)</i> [Online]	
		Information videos for frail and at risk members of the public https://apmonline.org/news-events/covid-19-resources-for-the-public/ The Association for Palliative Medicine's website hosts videos by Dr Justin Amery aimed at frail and at risk members of the public to provide information, and to help answer some of the questions they may have regarding COVID-19. Association for Palliative Medicine. <i>Coronavirus worst case scenario planning</i> [Online]	01 April
	Learning from pandemics		
		The role and response of palliative care and hospice services in epidemics and pandemics: a rapid review to inform practice during the COVID-19 pandemic https://www.jpsmjournal.com/article/S0885-3924(20)30182-2/fulltext Etkind S N, Bone A E, Lovell N, Cripps R L et al (2020) The role and response of palliative care and hospice services in epidemics and pandemics: a rapid review to inform practice during the COVID-19 pandemic. <i>J Pain and Symptom Management</i> [Article in press] DOI: https://doi.org/10.1016/j.jpainsymman.2020.03.029	Added 14 April
		Learning from hospices in Italy https://www.medrxiv.org/content/10.1101/2020.03.18.20038448v1.full.pdf From: Costantini M, Sleeman K E, Peruselli,C, Higginson I J. (2020) Response and role of palliative care during the COVID-19 pandemic: a national telephone survey of hospices in Italy. [Pre-print] medRxiv preprint doi: https://doi.org/10.1101/2020.03.18.20038448	25 March
		Approaches to planning palliative care in a pandemic https://www.jpsmjournal.com/article/S0885-3924(09)01143-9/fulltext	18 March

Main topic	Sub-topic	Resource	ECHO date
		Downar J & Seccareccia D (2010) Palliating a pandemic: "all patients must be cared for". <i>J Pain & Symptom Management</i> 39(2): 291-295	
		<p>The challenge of providing holistic care in a viral epidemic: opportunities for palliative care.</p> <p>https://journals.sagepub.com/doi/pdf/10.1191/0269216304pm859oa</p> <p>Leong IY-O, Lee A O-K, Ng T W, Lee L B, et al (2004). The challenge of providing holistic care in a viral epidemic: opportunities for palliative care. <i>Palliative Medicine</i> 18(1): 12–18. Doi: https://doi.org/10.1191/0269216304pm859oa</p>	Added 18 March
		<p>Palliative care needs of people affected by natural hazards, political or ethnic conflict, epidemics of life-threatening infections, and other humanitarian crises.</p> <p>https://oxfordmedicine.com/view/10.1093/med/9780190066529.001.0001/med-9780190066529-chapter-2</p> <p>Care of the dying patient.</p> <p>https://oxfordmedicine.com/view/10.1093/med/9780190066529.001.0001/med-9780190066529-chapter-9</p> <p>From: Waldman E & Glass M. (eds.) (2019) <i>A field manual for palliative care in humanitarian crises</i>. New York: Oxford University Press – These chapters have been made open access to assist with care during COVID-19</p>	Added 18 March
		<p>Coronavirus (COVID-19) status checker</p> <p>https://www.nhs.uk/coronavirus-status-checker</p> <p><i>A survey to help the NHS understand more about how and where coronavirus (COVID-19) is affecting people currently.</i></p> <p>NHS. Tell the NHS about your current experience of coronavirus [Online]</p>	Added 7 April
Workforce			
	Education & training		

Main topic	Sub-topic	Resource	ECHO date
		<p>Coronavirus (COVID-19) awareness course (for those working in public sector)</p> <p>https://www.skillsforhealth.org.uk/covid-19-course</p> <p>Skills for Health. Coronavirus (COVID-19) awareness course [Online]</p>	25 March
		<p>Health and workforce learning programme: e-Learning for Healthcare</p> <p>About the programme: https://www.e-lfh.org.uk/programmes/coronavirus/ Portal page to login and view content: https://portal.e-lfh.org.uk/Component/Details/604722</p> <p>e-Learning for Healthcare. <i>Coronavirus (COVID-19) programme.</i> [Online]</p>	27 March
		<p>COVID-19: CPR & resuscitation for those teaching resuscitation techniques</p> <p>https://www.resus.org.uk/media/statements/resuscitation-council-uk-statements-on-covid-19-coronavirus-cpr-and-resuscitation/covid-training/</p> <p>Resuscitation Council UK Statement on COVID-19 in relation to CPR and resuscitation for those teaching resuscitation techniques [Online], 4 March 2020</p>	Added 20 March
	Groups		
	Carers	<p>Caring for your dying relative at home with COVID-19</p> <p>https://www.hospiceuk.org/what-we-offer/clinical-and-care-support/what-to-expect/caring-for-your-dying-relative-at-home-with-covid-19</p> <p>Finlay I. (2020) <i>Caring for your dying relative at home with COVID-19.</i> Hospice UK</p>	Updated 08 April
		<p>End-of-life Care Toolkits for Carers at Home</p> <p>https://helixcentre.com/project-end-of-life-toolkit</p> <p>The Helix Centre has 'designed a series of toolkits with Central North West London NHS Trust & Bangor University that can be used by any and all NHS Trusts, community teams, care homes and hospices.' See also: Carer administration of as-needed subcutaneous medicines [listed above]</p>	25 March
		<p>Supporting informal carers during the COVID-19 Pandemic</p> <p>Available from the RCGP COVID-19 resource hub (end of life care): https://elearning.rcgp.org.uk/mod/page/view.php?id=10537</p>	Added 07 April

Main topic	Sub-topic	Resource	ECHO date
		Farquhar M, Ewing G & Grande G. on behalf of the NIHR ARC Palliative and End of Life Care theme (2020) <i>Supporting informal carers during the COVID-19 pandemic</i> . [Online]	
		Coronavirus guidance for carers https://www.carersuk.org/help-and-advice/health/looking-after-your-health/coronavirus-covid-19 Carers UK. <i>Coronavirus guidance for carers</i> [Online]	Added 24 March
	Doctors	COVID-19: ethical issues (guidance from the British Medical Association) https://www.bma.org.uk/advice-and-support/covid-19/ethics/covid-19-ethical-issues BMA. <i>COVID-19: ethical issues</i> [Online]	Added 07 April
		Guidance on granting interim practising privileges to NHS consultants https://content.govdelivery.com/bulletins/gd/UKCQC-28385e0?wgt_ref=UKCQC_WIDGET_2 Care Quality Commission. <i>Fast-tracking of processes for granting interim practising privileges to NHS consultants</i> . Issued: 2020 March 27	Added 01 April
		General Medical Council: Coronavirus (COVID-19) - information and advice https://www.gmc-uk.org/news/news-archive/coronavirus-information-and-advice GMC. <i>Coronavirus (COVID-19) – information and advice</i> [Online]	Added 03 April
	Nurses	NMC’s role as a regulator during COVID-19 outbreak https://www.nmc.org.uk/COVID19 Nursing & Midwifery Council. <i>Coronavirus (Covid-19): information and advice</i> [Online]	Added 01 April
	HR		
		Employer response guide https://www.cipd.co.uk/knowledge/fundamentals/emp-law/health-safety/coronavirus-employer-response-guide (01 April version) CIPD. <i>Coronavirus (COVID-19): employer response guide</i> . [Online] For more from CIPD, see also: https://www.cipd.co.uk/news-views/coronavirus	Updated 14 April

Main topic	Sub-topic	Resource	ECHO date
		<p>The Coronavirus Job Retention Scheme (HM Revenue & Customs)</p> <p>Employers' guidance on the Coronavirus Job Retention Scheme. Addresses volunteer work by employees.</p> <p>HM Revenue & Customs. <i>Claim for your employees' wages through the Coronavirus Job Retention Scheme.</i> GOV.UK [Online]</p>	Added 14 April
		<p>Government's Business Support Helplines (4 nations)</p> <p>https://www.gov.uk/business-support-helpline</p> <p>GOV.UK. <i>Get help and support for your business</i> [Online]</p>	Added 14 April
		<p>CIPD: HR Inform – Job Retention Scheme (for advice on issues including annual leave)</p> <p>https://www.hr-inform.co.uk/news-article/faqs-on-furlough-and-the-job-retention-scheme</p> <p>CIPD: HR Inform. <i>FAQs on furlough and the Job Retention Scheme.</i> Croner Group Ltd. [Online]</p>	Added 14 April
	Staff wellbeing		
	Pregnancy	<p>Coronavirus (COVID-19) infection and pregnancy</p> <p>https://www.rcog.org.uk/en/guidelines-research-services/guidelines/coronavirus-pregnancy/</p> <p>Royal College of Obstetricians & Gynaecologists (2020) <i>Coronavirus (COVID-19) infection and pregnancy.</i>[Online]</p>	14 April
	Staff support	<p>Mental health helpline</p> <p>Telephone: 0300 131 7000 or staff can text FRONTLINE to 85258. The phone line is open between 7am and 11pm every day, while the text service is 24/7.</p> <p><i>The support is provided by Hospice UK and the Just 'B' service from North Yorkshire Hospice Care, the Samaritans, Citizens' Advice and Shout, among others. The helpline coordinates over 1,500 volunteers, with staff routed to relevant counsellors depending on the support they need</i></p> <p>Find out more from: Hospice UK. Hospice UK joins national helpline to offer mental health support to frontline NHS staff. [Press release] Hospice UK, 2020 April 08</p>	Added 09 April

Main topic	Sub-topic	Resource	ECHO date
		<p>Stress coping and resilience: advice for health and care professionals (film)</p> <p>https://vimeo.com/404555356</p> <p>Cochrane C. <i>Stress coping and resilience: advice for health and care professionals</i>. [Film: 6 mins.] NHS Education for Scotland</p>	Added 07 April
		<p>Psychological first aid</p> <p>Everly G S & Jeffrey M. Lating J M. (2017) <i>The Johns Hopkins Guide to Psychological First Aid</i>. Johns Hopkins University Press</p>	Added 19 March
	Stay at home	<p>Stay at home guidance for households</p> <p>https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection</p> <p>Public Health England. <i>Stay at home: guidance for households with possible coronavirus (COVID-19) infection</i>. [Online] Updated 09 April 2020</p>	Added 18 March
Workplace			
	Business & service management		
		<p>Guidance for employees, employers and businesses</p> <p>https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19</p> <p>From: Public Health England & Dept. Business Energy & Industrial Strategy.</p>	Added 25 March
	Health and safety	<p>RIDDOR reporting of COVID-19 (Health and Safety Executive)</p> <p>https://www.hse.gov.uk/news/riddor-reporting-coronavirus.htm</p> <p>Health and Safety Executive. RIDDOR reporting of COVID-19 [Online]</p>	08 April
	Data management		
		<p>Data protection and coronavirus information hub</p> <p>https://ico.org.uk/global/data-protection-and-coronavirus-information-hub/</p> <p>Information Commissioner's Office. <i>Data protection and coronavirus information hub</i> [Online]</p>	27 March

Main topic	Sub-topic	Resource	ECHO date
	Infection prevention & control		
		<p>COVID-19: infection prevention and control (Public Health England)</p> <p>https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control</p> <p>Public Health England. <i>COVID-19: infection prevention and control</i>. GOV.UK [Online]</p>	02 April
		<p>SPACES (Sharing Patient Assessments Cuts Exposure for Staff)</p> <p><i>An approach to management of ward care.</i></p> <p>https://www.brit-thoracic.org.uk/about-us/covid-19-information-for-the-respiratory-community/</p> <p>British Thoracic Society. <i>COVID-19: information for the respiratory community</i> [Online]</p>	08 April
	PPE: supply		
		<p>Guidance on supply and use of Personal Protective Equipment</p> <p>https://www.england.nhs.uk/coronavirus/publication/guidance-supply-use-of-ppe/</p> <p>NHS England and NHS Improvement. <i>Guidance on supply and use of Personal Protective Equipment (PPE)</i>. [Online]</p>	Added 01 April
		<p>PPE supplies in Scotland</p> <p>Dedicated email address to raise supply issues: covid-19-health-PPE@gov.scot</p> <p>[Information from letter issued by Jeane Freeman, Scotland's Cabinet Secretary for Health and Sport on 01 April 2020 giving general update on COVID-19 including PPE supply chains]</p>	02 April
		<p>Request or provide personal protective equipment (Wales)</p> <p>https://gov.wales/provision-of-personal-protection-equipment</p> <p>Welsh Government. <i>Request or provide personal protective equipment (PPE)</i> [Online]</p>	08 April
		<p>NHS Supply Chain webinars</p> <p>https://www.supplychain.nhs.uk/covid19/webinars/</p>	08 April

Main topic	Sub-topic	Resource	ECHO date
		NHS Supply Chain. COVID-19: webinars [Online]	

Version control

Compiled by Melanie Hodson, Head of Information Support. Last updated: 11:23, 14 April 2020

All links checked 14 April 2020.