Infection Prevention and Control ECHO Network

Session 1: Auditing – National Standards of Healthcare Cleanliness (2021)

Thursday 19th May 2022

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Network Recording Declaration

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Your ongoing participation in this ECHO session is assumed to imply your agreement to the use of your data in this way.

If you are NOT willing for your data to be used in this way, please LEAVE the session at this point.
<table>
<thead>
<tr>
<th>Time</th>
<th>Item</th>
<th>Presenters</th>
</tr>
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<tbody>
<tr>
<td>13:00</td>
<td>Introductions</td>
<td>Julia Russell, Senior Clinical and Quality Improvement Manager, Hospice UK</td>
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<tr>
<td>13:05</td>
<td>Case Presentation 1</td>
<td>Anne Nash, Consultant Nurse, St Christopher’s Hospice</td>
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<tr>
<td>13:15</td>
<td>Questions and Discussion</td>
<td>All</td>
</tr>
<tr>
<td>13:25</td>
<td>Case Presentation 2</td>
<td>Laura Speight, St. Gemma’s Hospice, Leeds</td>
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<tr>
<td>13:35</td>
<td>Questions and Discussion</td>
<td>All</td>
</tr>
<tr>
<td>13:45</td>
<td>Breakout Room Discussion</td>
<td>All</td>
</tr>
<tr>
<td>14:00</td>
<td>Group Feedback</td>
<td>All</td>
</tr>
<tr>
<td>14:30</td>
<td>Summary &amp; Close</td>
<td>Julia Russell, Senior Clinical and Quality Improvement Manager, Hospice UK</td>
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</tbody>
</table>
National Standards of Healthcare Cleanliness

Anne Nash
Consultant Nurse
St Christopher’s Hospice
National Standards of Healthcare Cleanliness
NHS National Standards of healthcare cleanliness practices adapted for a hospice environment as

- **Cleaning Charter** – this was amended and produced for each ward – showing a statement of commitment to ensure a consistently high standard of cleanliness. This is now on each ward in view of patients and visitors

- **Cleaning responsibilities** – Existing document amended and updated

- **Audit forms** - reviewed and amended in line with the new scoring system.

- **Clinical audits** - monthly

- **Non clinical audits** - Bi monthly

Once an audit is carried out on the wards, the audit score template is completed and the relevant score given. The audit and score is discussed with the relevant housekeeping staff and targets set for the next audit. It was decided not to use the star rating for the ward audits
Two Housekeeping Supervisors trained on Accredited training course with BICS which included valid licence to practice, control of cross contamination course and 3 skills:-

- Dust control, mop sweeping
- Damp mopping
- Cleaning of toilet facilities

The supervisors will cascade the training to the housekeeping team as there are changes in the cleaning processes for the 3 skills.
Challenges

• Adapting existing processes and producing new paperwork in line with the standards
• Training staff in the new processes
• Amending the timescale for audits
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51-59 Lawrie Park Road, Sydenham, London SE26 6DZ

Bromley site
Caritas House, Tregony Road, Orpington BR6 9XA

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www.stchristophers.org.uk
facebook, twitter, Instagram stchrishospice

St Christopher’s is a registered charity (210667) registered with the Fundraising Regulator
National Standards of Healthcare Cleanliness 2021

Laura Speight, St Gemma’s Hospice, Leeds
National Standards of Healthcare Cleanliness 2021

Infection Prevention & Control
Laura Speight,
St Gemma’s Hospice, Leeds.
Background

- The National Standards of Healthcare Cleanliness 2021 have been introduced to replace the National Specifications for Cleanliness in the NHS 2007 (previously used).

- The standards are applicable to all healthcare settings.

- These have been piloted at the Hospice since January alongside our existing cleaning audit.
Mandatory Requirements

- The NHS guidance mandates that -
- All areas need to be categorized depending on the Functional risk (1-6).
- Elements, frequencies and performance parameters which must be identified.
- Cleaning responsibilities are highlighted – Housekeepers/ Nursing/ Maintenance.
- Audit frequency is dependant on the FR category.
- Star ratings displayed.
- Efficacy checks are completed.
- Commitment to Cleanliness Charter is displayed.
Commitment to Cleanliness Charter

Our Commitment To Cleanliness

Cleaning Summary

Keeping St Gemma’s Hospice clean and preventing infection is everybody’s responsibility from the Chief Executive to the healthcare cleaner. It is important for patients, visitors, the public and staff.

Cleanliness matters, and to ensure consistency throughout the hospice, and to support hospitals and healthcare services, this commitment has been adopted in every organisation.

This Charter sets out our commitment to ensure a consistently high standard of cleanliness is delivered in all of our healthcare facilities. It also sets out how we would like you to help us maintain high standards.

WE DO:
- Provide a well-maintained, clean and safe environment, using the most appropriate and up-to-date cleaning methods and equipment.
- Provide Active education and training to all staff, including clinical staff, to enable effective and safe cleaning to take place regularly.
- Provide a safe environment, using the most appropriate and up-to-date cleaning methods and equipment.
- Report all cleaning failure and prioritise task failure, including raised cleaning failures and healthcare associated infections.
- Monitor failure and improvement to unacceptable levels to ensure effective and safe cleaning is taking place regularly.
- Provide protective and control that is undertaken in a clean and safe environment.

WE ASK PATIENTS, VISITORS AND THE PUBLIC TO:
- Ensure patients are clean and well maintained.
- Ensure all areas are clean and well maintained.
- Report all cleaning failure and prioritise task failure, including raised cleaning failures and healthcare associated infections.
- Provide protective and control that is undertaken in a clean and safe environment.

WE PROVIDE:
- A clean environment for patients, visitors, staff and the public.
- A clean environment for patients, visitors, staff and the public.
- A clean environment for patients, visitors, staff and the public.
- A clean environment for patients, visitors, staff and the public.

Champion
Name / Signature

Chief Executive
Name / Signature

Category: FR2
Dales Ward

<table>
<thead>
<tr>
<th>CLEANING TASK</th>
<th>CLEANING FREQUENCY</th>
<th>RESPONSIBILITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Floors, etc.</td>
<td>1 x full daily</td>
<td>Healthcare Cleaning Professional (HCP)</td>
</tr>
<tr>
<td>Windows</td>
<td>1 x full every 6 months</td>
<td>External contractor</td>
</tr>
<tr>
<td>Dispensers</td>
<td>1 x full daily</td>
<td>HCP</td>
</tr>
<tr>
<td>Patient Areas</td>
<td>1 x full daily and on discharge</td>
<td>HCP and Clinical Team</td>
</tr>
<tr>
<td>Showers and urinals</td>
<td>1 x full daily</td>
<td>HCP</td>
</tr>
<tr>
<td>Windows and doors</td>
<td>1 x full daily and on discharge</td>
<td>HCP</td>
</tr>
<tr>
<td>Patient care areas</td>
<td>1 x full daily</td>
<td>HCP</td>
</tr>
<tr>
<td>Fridge and freezer</td>
<td>1 x full weekly, 1 x check daily</td>
<td>HCP</td>
</tr>
<tr>
<td>Lamps</td>
<td>1 x full monthly, 1 x check weekly</td>
<td>HCP</td>
</tr>
<tr>
<td>Sanitary Area</td>
<td>1 x full daily</td>
<td>HCP</td>
</tr>
<tr>
<td>Cleaning Equipment</td>
<td>Full clean after each use</td>
<td>HCP</td>
</tr>
</tbody>
</table>

If you require further information regarding cleaning or wish to comment about the cleanliness of this area, please contact: Angela Rollason - Tel: 0141 206-7979

Sanitary Areas
- All areas including toilets, basins, sinks and hand basins should be colour coded.

Cleaning Equipment
- All cleaning items including mops, brooms, sponges and gloves should be colour coded.

National Cleaning Colour Coding Scheme
- Ensure all colour coded items are used on the correct surface areas.

If you require further information regarding cleaning or wish to comment about the cleanliness of this area, please contact: Angela Rollason - Tel: 0141 206-7979

Optical Cleaning
- Ensure all optical cleaning equipment is used on the correct surface areas.

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Summary

• At St Gemma’s our cleaning standards are currently above what is mandated. We want to continue some of the cleaning regime implemented during the Covid-19 pandemic.

• We have engaged with Infection Prevention and Control (IPC) leads in local NHS provider organization’s for advice and support.

• We have links with Hospice UK via the IPC team in order to share information nationally.
Breakout Rooms:

‘What do you plan to do differently as a result of hearing about the National Standards for Healthcare Cleanliness?’
Group Feedback
Before you go…

www.hospiceuk.org
Next Session:

Topic: Training for Link Nurses and IPC Leads

Date: 27 July 2022

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