

Outcome Measures in Practice

ECHO Knowledge Network

Issue Presentation Template

ECHO ID: *(for administrative use)*

Name of presenter: Arun Ghoshal (working in cancer palliative care)

Key Issue

Please identify the challenge, question, good practice or learning for this presentation.

How to use the data to improve Home based care Services?

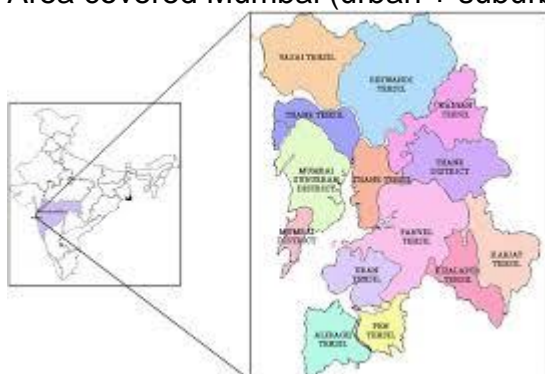
Background information/setting the scene

What is/was the case for change e.g. Introduction of outcome measures? Include here key points that will help the network understand the situation.

[TMH PS-En \(tmc.gov.in\)](http://tmc.gov.in)

Home visits in 2018= 3295

Area covered Mumbai (urban + suburban) ~ 6000 sq. km.



Why were outcome measures introduced?

To measure the impact of our intervention, and to present those data to funders

What have the outcome measures told you?

Data capture is erratic, and provider driven. Patients who are not in EoLC phase show improved ESAS in the short term.

Interventions/development

What is the current status of the change e.g. what have you done or observed.

Data capture on ESAS, phone calls based on triaging (immediate care, delayed care), liaison with local GPs

Output

What factors have enabled the change to progress or kept the change from progressing to the desired level?

Self-reporting of ESAS is very less
Multiple care providers without any coordination

Results

Any impact to date on patients/families, you and/or your service, other services or the wider health and social care system.

- Include here what worked and/or what didn't (areas of good practice and areas for improvement) e.g. the changes that were made because of the interventions by either you or your service and what happened. Were there any barriers/ constraints? What might have happened without this intervention?

Rudimentary data

Actions and proposed date for follow up case presentation

How to improve data quality?
How to incorporate outcome measures?
How to involve the patients and caregivers?

Hospice UK in partnership with Cicely Saunders Institute of Palliative Care, Policy & Rehabilitation, King's College London and Wolfson Palliative Care Research Centre, Hull York Medical School, University of Hull.