THE BEREAVEMENT COLLABORATION ECHO NETWORK

Background: Following a highly successful focused ECHO for bereavement service managers during the pandemic, this ECHO was created to improve knowledge and service practice for those working in bereavement from a range of backgrounds.

Network Aim: To provide support to Bereavement Coordinators seeking to improve their services by collaborating with other professionals, having the space to learn, discuss, confer with each other and to hear from the experts in the field.

7 ECHO sessions 25 average participants 13 education & case presentations

Key Evaluation Findings

76% agreed participation increased their knowledge of service initiatives across other services/teams.

74% have shared their learning with other members of their team or service.

76% would participate in this network again.

94% agreed participation helped to feel more supported in role.

62% implemented learning gained into practice.

88% agreed participation supported the quality of practice and the care to patients and/or service users.

94% agreed Case Based learning as the focus for discussion is an impactful way of learning.

94% found the topics covered were relevant to their role.

97% would recommend Project ECHO as a useful learning tool to others.

97% found the quality of the ECHO sessions as high or very high.

What was most useful?

“Great to be able to hear about practice happening across the country and give ideas/help me consider what services we offer.”

“It’s so useful to hear what other hospices are doing and has helped me to problem-solve and think differently about certain issues.”

“Learning something useful at every session from guest speakers, hearing members speak candidly about obstacles they are facing.”

“What’s taking place and networking/sharing practice and ideas.”