Primary Care and Community Care Providers Briefing: Verification of Expected Death

The attached Guidance document and template have been developed by the ICS End of Life work stream in order to reduce confusion and maximise efficiency in the management of the last weeks phase of life and subsequent death administration and care of the body. All Nottinghamshire clinical stakeholders and the Coroners Office have been involved in its development.

Its aims are to:

- promote pro-active and high quality care of people approaching the end of their lives
- increase confidence and clarity for care providers in the community and in care homes
- reduce confusion about actions once a person has died
- · reduce inappropriate ambulance despatches and the associated distress caused by this
- reduce the time delays between an expected death and transfer of the person to a funeral director
- improve the efficiency of the administrative processes of issuing a MCCD (Medical Certificate of Cause of death), registration of the death and cremation paperwork where needed.

Key features:

- Clarification of best practice
- · Pro-active anticipation with regard to last weeks-days care
- Reminder of legal and Coronial guidance
- A template to facilitate good communication

Please read the guidance carefully (and use it for your CPD!), carry copies of the template when assessing patients who are on or should be included in your EOL/palliative care register. Remember to update EPaCCS and inform carers about the Palliative Care/EOL service 24/7 access number: 01623 781891