Infection Prevention and Control ECHO Network

Session 3: Hospice Specific IPC Guidance

Thursday 22 September 2022

www.hospiceuk.org
Network Recording Declaration

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# Agenda

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<th>Time</th>
<th>Item</th>
<th>Presenters</th>
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<tr>
<td>10:30</td>
<td>Introductions</td>
<td>Julia Russell, Senior Clinical and Quality Improvement Manager, Hospice UK</td>
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<td>10:35</td>
<td>St Luke’s Experience of Hospice Specific Guidance</td>
<td>Nicki Seeley, Assistant Director of Clinical Services and Infection Control Lead</td>
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<td>10:45</td>
<td>Questions and Discussion</td>
<td>All</td>
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<tr>
<td>10:55</td>
<td>IPC Hospice Guidance: Keeping Patients, Families and Staff Safe</td>
<td>Orlagh Sheils, QA &amp; Patient Safety Facilitator, St. Columba’s Hospice</td>
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<td>11:05</td>
<td>Questions and Discussion</td>
<td>All</td>
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<tr>
<td>11:15</td>
<td>Q + A with Valya Weston</td>
<td>Valya Weston, National IPC Improvement Lead, NHS England and Improvement</td>
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<tr>
<td>11:45</td>
<td>IPC ECHO Evaluation</td>
<td>Julia Russell, Senior Clinical and Quality Improvement Manager, Hospice UK</td>
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<tr>
<td>11:55</td>
<td>Summary &amp; Close</td>
<td>Julia Russell, Senior Clinical and Quality Improvement Manager, Hospice UK</td>
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Infection Prevention Control
St Luke’s experience of Hospice Specific Guidance

Nicki Seeley, Assistant Director of Clinical Services and Infection Control Lead
Who we are

• St Lukes Hospice Basildon & Thurrock
• 8 Bed Unit
• Essex is the biggest county in the country
• With a population of 1.2 million
• We have 340 contracts across Essex
• We cover South West Essex with a population of 240,000
• In 2021/22 we had 8,110 referrals
• We have approximately 225 staff & 200 volunteers
Meet some of our team
How We Were Meeting Regulations

- Patient’s are at the centre of everything we do
- Gap of guidance specifically for Hospices
- Fell between Social Care and NHS Guidance
- Translating guidance
- Working together with internal and external bodies
- IPC team for MSE and South Essex CCG (now ICB)
- Working with HUK - Every Action Counts
- National Standards of Healthcare Cleanliness 2021 adaptation
- Use of social media for agreed guidance
How We Were Meeting Regulations

Continued...

• Building relationships with Commissioners and CQC
• Government guidance update search daily
• Monthly bulletins
• Increased risk assessments
• Daily 8.30am meeting took an MDT approach to adapt guidelines that were not specific to Hospices
• HR involvement to capture data – vaccinations/core policies/policy changes and updates
• Organisational IPC champions across all sites (Basildon, Thurrock & Astra House)
• Set up a IPC SharePoint page for reference
• IPC lead allocated daily for patient safety
• Enforcing new behavioural changes
• Managing anxieties & wellbeing of staff
What Has Changed

• Back to IPC manual
• Sustained practice and dropped measurements once was embedded
• Occasional audit
• IPC Champions engaged
• Assurance meetings internally and externally
• Sharing best practice
• Less disjointed externally – working as an ICS
• A new project initiative planned to reference Hospice & Care Homes has been employed from the ICB which will include link visits to us
• Sharing of information
Going Forward

• Continue with procedures implemented
• To get back into prevention
• Training & Education internally and externally
• Create A Speak Up Culture
• IPC Champions & bimonthly meetings to continue
• Audits & Measurement
• Maintain communication with our staff via email, SharePoint, bulletins & meetings
• Regularly review processes
• Continuing improved risk assessments
• Continue to work with the ICB for advice & best practice
• Working in partnership with BTUH for vaccination roll out
• Maintain ICS forum quarterly
• Continue with heightened cleaning which is now embedded
• Maintaining ahead of where we have been
• Regularly review mandatory training
• Continue with Hierarchy of Control
Any Questions?
Infection Control is everyone’s business

Thank you for listening

@StLukesHospiceB
@stlukeshospicebasildonandthurrock
@StLukesHospiceB

www.stlukeshospice.com
IPC Hospice Guidance: Keeping Patients, Families and Staff Safe

Orlagh Sheils,
QA & Patient Safety Facilitator,
St Columba’s Hospice
Infection Prevention and Control and hospice guidance

Keeping patients, families and staff safe
### The Scottish IPC landscape

<table>
<thead>
<tr>
<th>NIPCM</th>
<th>HIS standards</th>
<th>Public Health Scotland</th>
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<tbody>
<tr>
<td>National Invention Prevention and Control Manual (NIPCM)</td>
<td>These standards supports the principles of the NIPCM and supports us to QA our own IPC practices</td>
<td>Health Protection Scotland’s HAI Compendium</td>
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Local IPC

IPC Governance Framework

Processes and accountability

Links into the NIPCM and HIS standards

IPC policy

Integrates national and local

One-stop ‘shop’ IPC guidance for all hospice staff and volunteers
## Around the UK – a joined up approach to guidance

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<thead>
<tr>
<th>England</th>
<th>Wales</th>
<th>N Ireland</th>
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<tr>
<td><strong>NIPCM</strong></td>
<td><strong>NIPCM</strong></td>
<td><strong>Regional Infection Prevention and Control Manual</strong></td>
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<tr>
<td>Care Quality Commission</td>
<td>Healthcare Inspectorate Wales</td>
<td>Regulation and Quality Improvement Authority</td>
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Regulation of Scottish hospices

**HIS**
- Always coming soon...
- Provides public assurance and promotes improvement

**Care Inspectorate**
- Hospice at Home services
- Inspects individual care services

**HIS & CI**
- Foot in both camps
- Challenging
An inspector calls...top tips

1
Team effort
Encourage involvement as more familiar – more confident

2
Keep to the timetable
Benefits everyone

3
Be transparent and share learning
Sharing progress shows commitment to improvement
An inspector calls…top tips

4. Read
   Look at other service reports

5. Encourage leadership at all levels
   Shows staff are engaged with external quality assurance

6. Celebrate achievements
   Don’t be shy, tell them what you’re proud of
Thank you
Question and Answer Session

Valya Weston,
National IPC Improvement Lead, NHS England and Improvement

www.hospiceuk.org
Questions:

- We are looking to implement the National Standards for Healthcare Cleanliness, as we know other hospices have. I am new to the group but would like clarity/confirmation that the Hospice specific guidance aligns with the NHS document. (not sure what the Hospice specific guidance is – I did go back and ask them to clarify but they haven’t).

- Can you recommend any hospice specific IPC training?

- Have you any top tips to comply with the regulators (bearing in mind this is 4 nations)

- Regarding audit, should we be just auditing SICPs or more than that?

- Can you describe how IPC works in the integrated joint boards? Should local IPC NHS teams come and audit our hospices from time to time?

- Why isn’t there hospice specific guidance for IPC?
IPC ECHO Evaluation

https://www.surveymonkey.co.uk/r/IPC-09-22
Next Session:

Topic: To be determined

Date: 10 November 2022